

# Victor Galindo

Contribute to the growth of a company or corporation by developing solutions to current business challenges.

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## EXPERIENCE

### **Herbalife Nutrition, Los Angeles — *Digital Marketing Specialist***

January 2021 - Present

Salesforce responsibilities included:

- Built responsive emails using HTML and CSS & Ampscript
- Sent SMS to subscribers
- Segment audience data extensions

Adobe Experience Manager CMS:

- Upload assets (JPGs, PDFs)
- Build landing pages, product pages, SKU fragments

### **Fox / Disney, Los Angeles — *SFMC ExactTarget Admin***

August 2018 - December 2020

Salesforce responsibilities included:

- Built responsive emails using HTML and CSS & Ampscript
- Built email journeys for Fox segments audiences worldwide
- Joined subscribers segments using SQL in Automation Studio
- Set queries in SF Automation Studio to trigger data migrations.
- Imported data via Automation Studio for specific email campaigns.
- Managed Fox's Salesforce Cloud user permissions
- Managed general application user permissions via OKTA

CMS responsibilities:

- Updated movies.disney.com content using Disney's CMS
- Modified movies.disney.com movie banners using Photoshop

Analytics:

- Delivered GA metric reports for Disney's and Fox web portals
- Added Double Click Manager tracking to each email campaign

### **American Botanical Pharmacy, Marina del Rey, CA — *Web Operations Developer***

August 2017 - July 2018

Web duties:

- Built responsive pages using HTML, CSS, JS for herbdoc.com

## SKILLS

HTML / CSS

JavaScript / React

Flutter

PHP

SQL

AMPSCRIPT

Wordpress

Drupal

## LANGUAGES

English / Spanish

- Managed E-Commerce web product launches, herbdoc.com
- Managed web content updates at superfoodplus.com.

#### Email duties:

- Built and deployed responsive email campaigns via MailChimp
- Built and manage email subscriber segments based on product purchases.

#### Social Media:

- Used Facebook developer tools to build additional tabs on FB page

## **Herbalife Nutrition, Torrance — *Web Content Specialist*** September

2013 - March 2017

#### Salesforce responsibilities included:

- Built email journeys for Herbalife distributors in the NAM region.
- Created email subscriber segments based on clicks/opens over time.
- Sent mobile SMS alerts to distributors via Salesforce.
- Built tracking templates for email reports in Salesforce Analytics.

#### Web duties:

- Managed product launches on MyHerbalife.com, via Teamsite
- Managed custom module updates with javascript
- Managed content updates and new product page deployments on MyHerbalife.com

-Managed myHerbalife.com taxonomy strategy and implementation via Mediabin.

-Built questionnaires web forms for distributor's herbalifeskin.com using Quickbase and managed its dababses.

-Built and maintain responsive web sites with html, css, and javascript

#### Analytics:

- Delivered segmented web metric reports using Adobe Analytics.
- Used Persado software to improve subject line copy and increase email opens rates.
- Built metrics templates in Salesforce Analytics Builder for email campaigns.
- Generated and delivered Google Analytics reports for Herbalifeevents.com.

## EDUCATION

### **University of Phoenix, Torrance, CA — Bachelor's Degree in Information Technology**

August 2014 - July 2017

With an emphasis on Android and iOS mobile development. Program included a profound review on CRM's workflows and information systems security best practices.

### **College of the Canyons, Santa Clarita, CA — Associates Degree on Computer Networking**

April 2004 - September 2007

Under CISCO Systems program that included router and switch lab configurations.

### **College of the Canyons, Santa Clarita, CA — Web Development Certificate**

April 2005 - September 2006

The certification program included the following five courses: HTML, CSS, Photoshop, Dreamweaver, and Flash.

## PROJECTS

### **readMySubjectLine.com — React**

Helps copywriters and marketing stakeholders visualize email Sender Name, Subject Line, and Preheader before sending a test.

### **victoraul.com/txt/ — React**

Helps copywriters and marketing stakeholders visualize text messages before they are sent.

### **Constitucion.pe — Flutter**

The objective was to digitalize the peruvian constitution and make it broadly accessible via the web. Built with the flutter framework.

### **miMenu.pe — Wordpress site**

Web directory for restaurants in Peru. Site provides restaurants and regular people who prepare food to have a presence online displaying updated information including a full menu.

My role:

Installation, plugins and theme selection, general maintenance, and SEO strategy and implementation.

The site currently receives an average of 140 visits per day. Site can be seen at [www.miMenu.pe](http://www.miMenu.pe)

### **Automovil.Tech** — *Wordpress site*

Digital newspaper showing the latest news on electric cars in the world emphasizing the impact in Latin America.

My duties included:

Theme and plugins selection, general maintenance, content revision, content direction, SEO. Site: [www.automvil.tech](http://www.automvil.tech)

### **MoveYourCar.org** — *HTML, CSS, Php*

Allows users to send email alerts to subscribers. The goal of the web application is allow anyone who sees a car getting a ticket send an alert to the owner, via email, with a message that says "Move Your Car".

My involvement in the project: Created the user case, designed the flow, and requirements, created the databases, participated in the development and construction (php, html, css). [www.moveyourcar.org](http://www.moveyourcar.org)